



## Spirit of Atlanta - 2020 Season F A Q

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**Q: Will I get a refund on my tuition?**

Yes, there is a refund plan. You must have already paid more than the reduced 2021 season tuition amount to qualify for a refund. (See [REVISED 2020 TUITION](#) document)

**Q: How much will my refund be?**

This will vary by each individual. The refund amount will be based on your section's adjusted 2020 tuition, the amount you have already paid in, and other factors such as an instrument security deposit.

**Q: When will I receive my refund?**

We plan to issue refunds beginning April 17. Administrative processing time may take upward of two weeks while each member's account is reviewed individually.

**Q: What if I was contracted, but my payments were not fully up to date?**

The refund amount will be based on your total due including all fees, subtracted from the total of tuition payments made to date.

**Q: What if my total payments to date are less than the total amount owed?**

Based on your contract terms, you are still responsible for payment of the adjusted amount. You may continue to make scheduled payments toward your balance through June 1, 2020.

**Q: If I was already contracted, will I have to audition again for 2021?**

No. You will be given a Provisional Contract for 2021. However, you will still need to attend at least one camp in the fall to claim your provisional contract, and show that you are still able to fulfill membership obligations for next season.

**Q: If I was not yet contracted, but still in the audition process, what will I need to do to continue with Spirit of Atlanta?**

Contact your Caption Head and continue to participate in video assignments.

**Q: What about Guard and Front Ensemble positions that were scheduled for additional auditions at the April Camp?**

Unless you received a contract for a position in these sections you will have to re-audition again next fall. However, in the meantime you may continue to participate in online learning or other events as they arise.

**Q: Can I keep funds in my account to use for future camps/events/next season tuition?**

Yes. If you choose to do so, your credit balance will remain intact in UltraCamp and can be applied to any future costs for camps, tuition, fees, etc.

**Q: I was aging out this season. Can I march in 2021?**

Yes. The member corps of DCI voted to allow a one-time exemption to the maximum age to accommodate those who were aging out in 2020.

**Q: If I was not aging out in 2020, will I also get an additional year of eligibility?**

This has not been discussed with DCI membership at this point in time.

**Q: I am in possession of a corps-owned instrument. What do I do?** All members who are in possession of a corps-owned instrument will be automatically enrolled into our deposit only/ no-fee instrument loan program. A refundable security deposit of \$800 for high brass and \$1200 for low brass will be deducted from your refund (or charged to your account depending on your account balance). When the instrument is returned the member may request a refund or choose to apply the deposit towards the 2021 member tuition. For instructions on how to return your instrument, please reach out to [office@spiritdrumcorps.org](mailto:office@spiritdrumcorps.org).

**Q: If I would prefer to return my instrument, what is the process?**

Contact [office@spiritdrumcorps.org](mailto:office@spiritdrumcorps.org) to coordinate a drop-off time at the corps hall OR to coordinate shipping the horn back. Once the horn is returned, you may choose to have the security deposit refunded or applied to your 2021 tuition.

**Q: Will we receive a deltas, member jackets, or member patches for 2020?**

No. Unfortunately, since there are no opportunities to perform as a corps this season we will not be providing these items. We believe it would not be fair to those who earned them over a full season to provide them to those who may have never actually performed with Spirit of Atlanta as of yet. However, we are working on plans to provide a member shirt to all contracted members to commemorate the 2020 corps.

**Q: How can I participate with Spirit of Atlanta once the group gathering restrictions are lifted?**

The creative and educational staff are working on virtual and, hopefully, in-person opportunities for our membership. Stay tuned for details.

**Q: Will the 2020 show be used for the 2021 season?**

At this time that is the plan. We may make revisions and continue to evolve the design over this time, but the theme and musical/visual components are expected to remain the same.

**Q: Will you be announcing the show theme?**

Not until sometime next season when we are ready to reveal it publicly.

**Q: We will continue to get updates to music, etc. during this summer?**

Yes. Contracted members will continue to get music updates throughout the Summer.

**Q: Will Spirit of Atlanta be in danger of folding as a result of this summer?**

No. Chris Moore and the Board of Directors have made many financial adjustments to account for a summer with no tour. Spirit of Atlanta has a vast network of alumni, friends, and family who are all committed to supporting the organization financially in this time of uncertainty.

**Q: Will staff be available to assist during the summer?**

Yes. We have a very dedicated and committed staff that are passionate about seeing you continue to improve.

**Q: What if we already purchased tickets for a show this summer?**

Ticket refunds will be communicated through our ticketing service — Crown Tickets.

**Q: Will events such as Spirit U still happen this season?**

Hopefully. Although it is highly likely that the original dates may not be usable, we plan to reschedule as soon as possible once restrictions on gatherings are lifted. This is an important part of Spirit of Atlanta's educational mission and we will do everything we can to ensure it continues as soon as possible.

**Q: In what ways can I contribute to the future success of the corps?**

Consider making a donation to Spirit of Atlanta. As part of the new CARES Act, the IRS is allowing donations to nonprofits such as ours to be tax deductible up to \$300, regardless of whether you itemize deductions. That means the gift is deductible for everyone. By donating a portion of your refund, you can help guarantee the future success of Spirit and earn a valuable tax-deduction for next year.

**Q: Will there be new Spirit of Atlanta merchandise this season?**

Yes! Although there may be some delays due to production slowdowns, we have designed all of our new items for the season and they will be arriving this spring. Be on the lookout for special announcements about new arrivals in the Spirit Store online. We will be fully operational and selling items online. This is another important way to support the organization during this unusual season.